TERMS AND CONDITIONS FOR GROUPS
AT THE IDF VIRTUAL CONGRESS 2021 ON COMPLICATIONS AND COVID-19

DEFINITIONS

These terms & conditions for groups are valid for each group registration and every person registered as part of a group (hereinafter referred to as “group member”) to participate in the IDF virtual Congress 2021 on diabetes complications and Covid-19, 6 to 11 December 2021.

Group registration is available for groups of at least 20 group members. One contact person must coordinate with the IDF Congress Secretariat. It is the sole responsibility of this contact person to distribute all relevant congress information to the group members. The IDF Congress Secretariat cannot be held responsible for any failure by the group contact person to register a participant or to deliver congress information to a registered participant.

A group contact person is not entitled to any of the participants’ benefits (access to the virtual platform). If the group contact person wishes to benefit from the participants’ entitlements, he/she will have to register as a participant.

All references to the age of a person, mentioned in this and other congress documents, refer to the age of that person as of 6 December 2021 (the first day of the congress), unless otherwise specified. All references to a date or a deadline, mentioned in this and other congress documents, refer to the Coordinated Universal Time (UTC).

Group registration rate

The group rate is at the regular rate per person. The following discount scheme applies to all groups:

<table>
<thead>
<tr>
<th>IDF virtual Congress 2021 group discounts</th>
<th></th>
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</thead>
<tbody>
<tr>
<td>Base rate 200 EUR incl 21% Belgian VAT</td>
<td></td>
</tr>
<tr>
<td>20 -30 people: 10%</td>
<td>EUR 180</td>
</tr>
<tr>
<td>31-50 people: 15%</td>
<td>EUR 170</td>
</tr>
<tr>
<td>more than 50 people: 20%</td>
<td>EUR 160</td>
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</tbody>
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To register a group, the group contact person must first create their congress profile via the congress website www.idf.org. The congress profile gives access to the booking form for groups.

The group contact person shall indicate the number of delegates to be registered.

Only fully completed registration forms will be accepted.
The discount is applied according to the number of participants in the initial group registration. After confirmation of a valid group registration, no further registrations can be added to the initial group registration and discounts are non-cumulative. Later registrations constitute a **new and separate** registration.

The discount applies to the regular rate; **NOT** to discounted or day rates.

The registration cut-off date for the discounted group rate is **26 November 2021**.

The registration is only valid upon receipt of full payment. If the full payment has not been received by 26 November 2021 the group registration will be cancelled.

To be able to register, participants must be at least 18 years old.

The registration fee includes access to all streamed congress sessions, abstracts, e-poster gallery, satellite symposia and recorded content for view on demand for 4 weeks after congress termination on 11 December 2021, subject to consent of presenters.

The IDF Congress Secretariat cannot be held responsible for double registrations/bookings of a participant made by the group contact person, by the individual in question or by another company/organisation.

**Registration confirmation/receipt**

An invoice will be sent by email to the group contact person after the IDF Congress Secretariat has received the fully completed group registration form. The payment for the group registration has to be transferred upon receipt of the invoice. A registration confirmation/receipt will be sent to the group contact person as soon as full payment has been received.

**Methods of payment**

All registration fees are quoted in Euro (€) and include 21% Belgian VAT. Payment should be made by credit card. The card owner’s name, the expiry date and the security code need to be included. Personal cheques, company cheques or Euro cheques are not accepted.

Payment can also be made by direct bank transfer without charges to the beneficiary.

**Beneficiary name:** IDF  
**Account name:** IDF Congress  
**Account number / IBAN:** BE67 6451 4103 3587  
**Swift code / Routing:** BIC JVBABE 22  
**Bank name:** Bank: J. Van Breda & Co  
**Bank address:** Ledeganckkaai 7, 2000 Antwerp, Belgium
The name and address of the group contact person and company must be clearly stated on the bank transfer.

**Group registration procedure**

After the IDF Congress Secretariat has received the completed group registration form and full payment, the group contact person will receive a link to the registration module to enter the details of each group member. The group contact person must make sure that the following data for all group members is provided:

*First name, last name, nationality, gender and email address*

The complete details for the group members must be provided no later than 26 November 2021.

**Registration name change**

Name changes must be made using the group registration module. The group contact person is requested to clearly mark the name change. Name changes received until 26 November 2021 are free of charge. After 26 November 2021, an administrative fee of EUR 20 will be charged for each name change. Only name changes advised by the group contact person will be accepted.

**Cancellation policy**

Notification of cancellation must be sent to congress@idf.org

A cancellation fee of EUR 20 applies for every cancelled delegate. Please note that after 26 November 2021, no refund will be possible.

The cancellation will not be effective until a written acknowledgement from the IDF Congress Secretariat is received. Only cancellations advised by the group contact person will be accepted.

In the case of overpayment or double payment, refund requests must be made in writing and sent to the IDF Congress Secretariat by email, no later than 31 December 2021. An administration fee of EUR 20 applies.

Refunds will be made in the same form as the original transaction. For original payments made by bank transfer, the cancellation notification must include all relevant information of the bank account to which a possible refund may be made.

Credit will not be given for unattended events or early termination of attendance.
Technical failure

The congress organisers reserve the right to alter or cancel any booking due to circumstances beyond their control, including, but not limited to, internet failure, system breakdown or failure of the virtual congress platform due to a power outage. In such a case, the congress organiser shall retain the registration fee and apply it to the meeting once the technical problem is solved and the virtual platform restored.

IDF is not responsible for delegates who are unable to successfully access the virtual IDF meeting. Each registrant must ensure that the technical requirements needed to participate in the virtual IDF meeting are met. He/she must bear any expenses associated with securing his/her personal connection to the meeting. This would include:

- A stable internet connection with a minimum of 5Mbps (data speed) to follow the online programme
- An up-to-date browser – preferably Chrome

Modification of the programme

The congress organisers reserve the right to modify the programme, which is published as an indication only.

Log in and access

Access to the virtual meeting requires a registration. Log-in details are assigned to individuals and must not be shared.

Personal and non-transferable log in details will be sent to the group contact person.

Log-in is made with the personal email address used for registration.

Code of conduct

The IDF virtual meeting allows for active participation via a chat and Q&A functionality. Unlawful harassment, derogatory comments or any behaviour that damages the reputation of IDF or harms other registrants is prohibited.

Reproduction and distribution of presentations is not permitted.

Data protection and sharing of contact details

The IDF Congress Secretariat will collect and store all personal data for the preparation and execution of the IDF Congress 2021 only. Data protection is warranted in accordance with the General Data Protection Regulation (GDPR) on data protection and privacy for all individuals within the European Union.
At IDF we take your privacy seriously, and want you to understand clearly how we will use the personal data you supply when registering to attend the IDF virtual Congress 2021, which represents the establishment of a contract between you and IDF.

By registering, you agree to share the personal data you provide with the other delegates who will attend the meeting online, to enable effective networking and business exchanges to take place.

Other parties who did not attend the meeting will not be able to access personal data from that meeting.

**Photography and video material**

Pictures and videos from the IDF Congress could be reproduced in IDF educational, news or promotional material, whether in print, electronic or other media, including social media and the IDF websites.

IDF reserves the right to crop, splice, treat and edit any imagery or photographs taken at IDF Congresses. The Participant waives the right to inspect or approve the finished product, including written or electronic copy.

Additionally, all rights to royalties or other compensation arising or related to use of the name, photograph or biography are waived by the Participant, Participant’s agents or employees.

All photographs and video materials taken at IDF Congresses become the property of IDF. IDF related material may not be photographed, drawn, copied or reproduced without IDF’s written permission.

Naturally, Participants always have the right for their picture to be removed. Should you wish to have your picture or video removed, please contact us and we will take action accordingly.

**Liability and Damage**

IDF is not liable for system failures or crashes, as long as the cause is not intentional or caused by gross negligence on IDF’s part.

The congress organiser does not accept liability for, and the participant is to indemnify the congress organiser against, any claims arising from failure to provide any of the services contracted.

**Fulfilment and jurisdiction**

This contract is subject to Belgian law. Brussels in Belgium shall be the sole court of jurisdiction.

**Disclaimer:** IDF reserves the right to withhold access to the virtual IDF Meeting if and when deemed necessary.