

IDF Europe Symposium at EASD

PRESENTATION OF THE WORK OF IDF EUROPE'S PLATFORM OF PEOPLE LIVING WITH TYPE 2 DIABETES

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Background to the research



Improving access to care and quality of life

Increasing the voice of PwD

Reducing incidence / lowering risk complications



Platform of People Living with Type 2 Diabetes



PwD-HCP relationship top of the agenda



Research process

- Literature review
- Online focus groups about the PwD-HCP relationship
- Recent survey (2 weeks) circulated over social media and through IDF Europe's Member Associations

Initial survey results for people living with T2D

25 responses

2/3 in a city

1/2 between 31-59 y/o

1/4 on insulin therapy

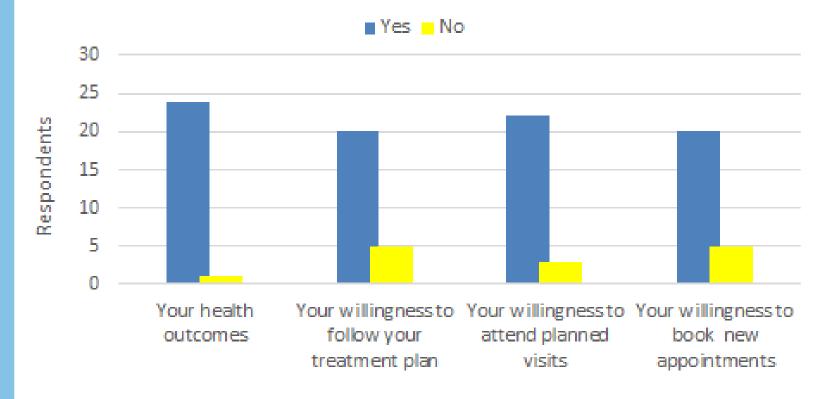
40% also on lifestyle interventions



The relationship with HCPs is a key driver of health outcomes and diabetes selfmanagement



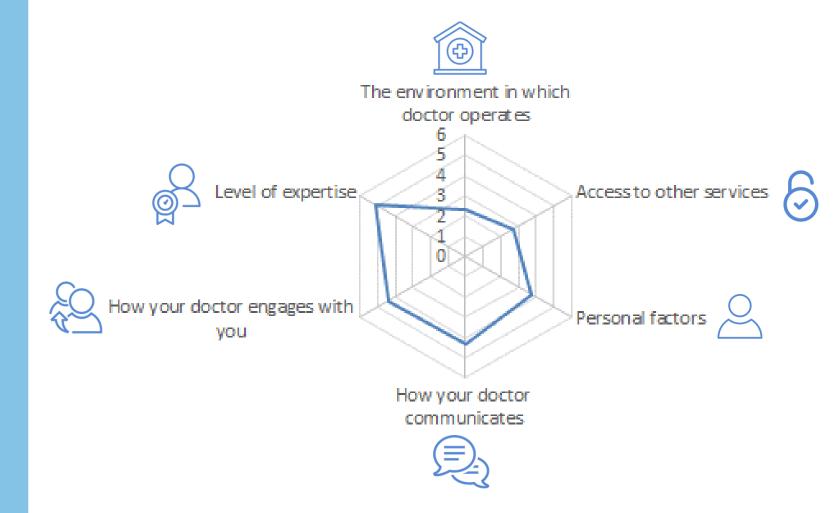
Do you believe that the quality of your relationship with your main HCP affect...?



Six broad categories of components affect the PwD-HCP relationship



Categories with the highest level of influence on the PwD-HCP relationship





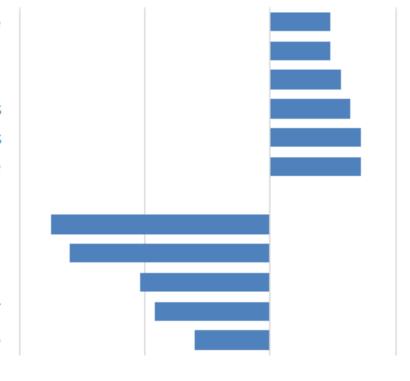
HCP's expertise trumps all other factors

Individual factors' ranking by order of importance to PwD – top / bottom factors

• 31 individual factors across six categories

Trust they inspire
Way of sharing information
Honesty in talking about condition
Approach in treatment decisions
Knowledge of protocols
Diabetes knowledge

Your doctor's community links/knowledge
Feelings external diabetes perception
Feelings about managing your diabetes
Being part of a supportive MDT
Capacity to coordinate mngt & care



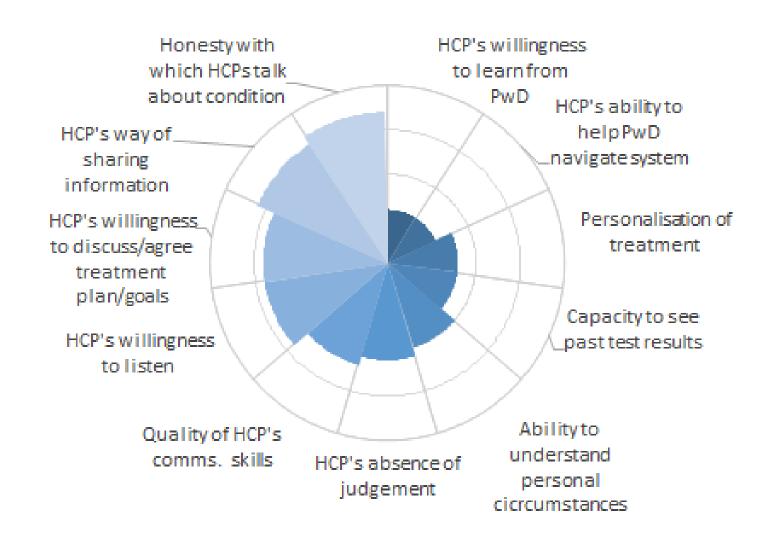




Honesty is the foundation of the HCP-PwD relationship



Engagement/Communication - Individual factors' ranking by order of importance to PwD







HCP's connection with the community seen as of little relevance



Environment/Personal factors - Individual factors' ranking by order of importance to PwD

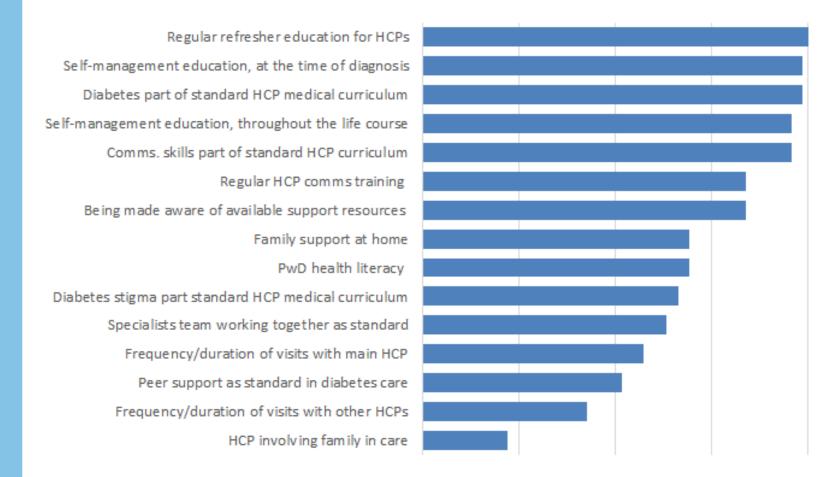
HCP's capacity to coordinate all care HCP part of supportive MDT HCP's community links/knowledge Mood during visit Feelings about diabetes management Feelings about external diabetes perception



HCP expertise needs to be addressed as a matter of priority



Factors that PwD consider key to improving the PwD-HCP relationship



HCP's expertise and communication skills are key to the relationship and both are seen as lacking

PwD value (kind) honesty about their health and health prospects

Conclusions

PwD need to be listened to, not judged

PwD are aware of the need for/want self-management education

The outside environment matters less to them than the immediate relationship with the prime HCP

PwD do not expect strong engagement of their HCP with the community but, at a minimum, to be directed to relevant resources



Next steps

End-of month deadline for current survey

Extending Consultations to HCPs

Action plan on improving the HCP-PwD relationship

